



Volunteers
of America®

Senior Services

Our national presence and elder care expertise place us at the forefront of aging services. We are one of the nation's largest nonprofit providers of quality, affordable housing for seniors and a major provider of professional long-term care, including assisted living, home health care and nursing home care. We offer a continuum of services that extends to the elderly and disabled people requiring long-term health support, including nursing care, assisted living, memory support, home health care, rehabilitation and much more.

- We serve 8,000 seniors in need of skilled nursing care and assisted living.
- We own and operate over 20 senior living and care communities throughout the United States and are dedicated to providing supportive, nurturing environments with services designed specifically for each individual.

We encourage seniors to be healthy and active through a host of supportive services. We provide senior centers and day programs, Program of All-Inclusive Care for the Elderly (PACE), home repair and homemaker services, information and referral, Meals-on-Wheels and group meal programs, transportation, companion services, protection against abuse and neglect, and volunteer services.

For seniors, maintaining independence is very important. At Volunteer of America, we provide housing for seniors who want to live independent lifestyles where they can thrive and age in place. Our senior residents deserve the quality of life that they desire and our commitment to service-enriched housing offers them just that. Most of our senior housing communities have service coordinator programs to enhance the quality of life for residents in our communities.



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FACTS & FIGURES



**PEOPLE
SERVED**
Almost 1.5 million
annually



FINANCIALS
Almost \$1.35
billion in fiscal
year 2017



**AFFORDABLE
HOUSING**
Over 20,000
units housing
more than
25,000 residents



SENIORS
8,000 provided
skilled nursing
care and assisted
living



VETERANS
Proudly serving
40,000 veterans
with support
services and
affordable
housing,
including over
10,000 homeless
veterans

Learn more at voa.org



Key Policy Issues:

1.

Service-Enriched Affordable Living (SEAL) program through HUD. This will provide a leveraging source of construction resources to nonprofit sponsors for the development of affordable housing to very low income seniors.

2.

Support reintroduction of legislation that addresses direct-care geriatrics workforce, such as the Geriatrics Workforce Improvement Act (S. 2888), Improving Care for Vulnerable Older Citizens through Workforce Advancement Act (HR 3461), Direct Creation, Advancement and Retention of Employment (CARE) Opportunity Act (HR 3778). These bills provide educational and grant opportunities for direct-care workers and enhance the profession.

3.

Financing from CMS of proven housing plus services models in new, federally-assisted senior housing

4.

Expanded funding for the Section 202 Housing for the Elderly account. Expand housing assistance for new homes under HUD's Section 202 Housing for the Elderly program. Address the capital repair needs of Section 202 homes with new funding for capital repair grants. Expand Service Coordinator grants to more Section 202 communities or ensure HUD approval of adequate rents to cover service coordination. Establish a HUD-backed home modification program to help older adults age in place.

For more information, contact Margaret Ratcliff, mratcliff@voa.org



Volunteers of America is a national, faith-based nonprofit that provides hundreds of human services programs, including health-care and housing, to almost 1.5 million people in over 400 communities around the nation.



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