A FAMILY PORTRAIT
Officers’ Letter 3
Our Stories 4
Financials 8
About Us 11
Board of Directors 15
Take Action 16
Donor List 17
Volunteers of America: A Family Portrait

In 2010, Volunteers of America continued to do what we do best: provide compassionate, professional care to those we serve with dignity and respect.

This challenging time in our nation’s history has affected individuals from all classes and all walks of life, increasing the demand for support through our wide range of programs and services. Many of our fellow Americans unexpectedly fell victim to unemployment and poverty, reflecting a slow recovery from the prior year’s economic downturn. Their needs opened up new opportunities for us to fully engage in our mission and to welcome them into our own family’s circle of caring.

This past year confirmed that the Volunteers of America family extends well beyond its 16,000 professional employees, beyond the doors of 36 local offices and thousands of volunteers, beyond the hundreds of communities in which we serve America’s most vulnerable groups.

We compassionately enveloped millions of individuals, as we have done in previous years—the frail elderly, people with disabilities, at-risk youth, men and women returning from prison, veterans, homeless individuals and families, those recovering from addictions—and continue to serve anyone who needs the inclusion, the care and the guidance that only a family can provide...a family like Volunteers of America. This is a family with century-old roots and a network of branches extending from coast to coast with a legacy and mission of reaching and uplifting all people.

Volunteers of America raised awareness of the importance of talking with family members about aging issues through a celebrity public service announcement, and held another engaging and provocative discussion on an aging America in the nation’s capital, where we continue to reach out to important decision makers in support of our Aging with Options™ initiative. Our commitment to caring for those in need is paralleled by our commitment to focus on issues in which we can help each other through public policy.

We collaborated on one of the nation’s first, multistate studies on the needs of families affected by incarcerated mothers. With this research, Volunteers of America established Look Up and Hope, a pilot program to help us better understand the needs of families currently served by our organization’s existing programs for these mothers and children, and look for new and better ways to strengthen all families affected by incarceration. Our mission is to break the cycle of poverty for children and walk beside them as they reach their full potential.

Furthermore, we addressed and provided for the needs of our returning service men and women through increased outreach programs and services, happily breaking ground for new veterans’ homes and joyously participating in the grand opening of others. Whether on the streets of the city or in the rural areas of America, we never forget these brave men and women, and always strive to meet them where they are.

Yes, 2010 was a busy and fruitful year for Volunteers of America. Our family album contains pictures of hope, support and empowerment. Each face reflects the spirit of family connection, which is so critical to overcoming life’s trials and tribulations. And as we move forward into 2011, Volunteers of America will continue to promote self-sufficiency and independence that ultimately lead those who may be lost back home.

We invite you to join us on our journey and become a member of the Volunteers of America family.

MIKE KING  NANCY B. GOFUS
National President  National Board Chair
Anita Finds Her Way

“I was abused as a child, and I believe that was the catalyst which led me into drug abuse,” Anita said. “My mother and father were very young when they had me, and their relationship eventually broke up. My mother remarried again, and it was a horrible, abusive relationship for us.”

By the time Anita was 16, she had witnessed enough manipulation and psychological pain that she moved out of the house and in with her biological father. She began drinking, spending time with boys, smoking marijuana, dropping acid and taking over-the-counter drugs, trying to lose herself in the high. She was 17 when she had her first baby.

The years of feeling unloved, being told that she was nothing and would never amount to anything had taken their toll on Anita. Drugs were her way of numbing the emptiness and the low self-esteem she carried with her. But this wasn’t the life she wanted.

“Here I was in another abusive relationship with my sons’ father,” said Anita. “He was a drug addict and introduced me to crack cocaine. By this time, I had done about every drug that is out there trying to fill this hole that was inside of me. Then, one day I just got fed up and couldn’t take anymore. I just stopped using...for about seven years.”

Anita enrolled in college and began pursuing a degree in elementary education. Just shy of two semesters to obtain her degree, the relationship with her sons’ father had become unbearable. He would repeatedly leave and come back, creating more chaos within the young family and Anita’s life.

“I was carrying it all...him, the kids, working full time, going to school full time; I just did it all,” Anita said. “I finally got him out of my life, but he kept calling me. It was the straw that broke the camel’s back. I was so lost and so confused—that’s the best way I can describe it. I began hanging out with the wrong kind of friends again and got back into drugs.”

Anita saw a doctor for her depression and was prescribed an antidepressant. She recalls misusing the drug and spinning completely out of control, losing her sense of time and reality. Her life had become unmanageable and both of her parents came together to intervene, taking their grandchildren away from her. After she lost her kids, Anita said she lost her will to fight and was doing more drugs than ever, writing false prescriptions and leading a life she never imagined. High on crack and prescription drugs, Anita hit rock bottom. In and out of jail, she eventually came to the Volunteers of America Healing Families program.

“I’ve been clean for three years,” Anita said. “The Healing Families program has really saved my life. I took individual therapy and was able to work through everything I had been through...all the abuse, all the drug use and everything that had happened to me. I took parenting classes, substance abuse classes and grief counseling, and now I’m part of a family coach program, preparing me to leave here. I have regained my freedom and my children. I have a job and a home. Now, I have the tools for making good decisions.”

Healing Families is a recipient of the Volunteers of America/Annie E. Casey Family Strengthening Awards.
Jeannette Comes Home

Growing older was bringing on new challenges for Jeannette. Now, retired and living alone, she wanted—and needed—to find a place where she could remain independent. She did not want to live with her children. Qualified for affordable senior housing, Jeannette began her search, envisioning a place like home—welcoming, safe and clean, where she’d be surrounded by friends and family.

“I had lived in two other places before I came to Volunteers of America affordable senior housing,” she said. “The first place felt more like an institution than a home. The location was inconvenient, and there were no buses on the weekend. I was stuck out there with no transportation to get anywhere.”

Her children were also very concerned about Jeannette not having the transportation and other personal care services she needed to be independent. They wanted to help her find a place where she felt safe and comfortable. Sadly, even the second place felt like it was just a building, stark and cold; not the home where their mother would want to spend the rest of her life.

It wasn’t until Jeannette visited some friends at their Volunteers of America senior housing apartments that she realized what living at this stage of life could really mean.

“I came to visit some friends here and immediately liked it so much, I knew this is where I wanted to be,” she said. “I liked it because everyone was so friendly, and it felt more like a home. The other places felt more like an institution. I love it here!”

Once, Jeannette was very ill. Judy came to her side and stayed, thinking she might lose her mother. It was then that both mother and daughter experienced the compassionate care that only Volunteers of America could provide. The housing manager and staff rallied around Jeannette, getting her the things she needed to get her back on her feet. And when she finally made it through the illness and set foot outside her door again, she was greeted by many friends relieved to see her recovered.

“I am so happy here,” she said. “I call this ‘my mansion on the hill,’ like in that old song. Places like this help so many people. It gives you peace of mind, and you don’t ever have to think of finding another place. And my children know that I love it here, and they are happy, too. They don’t have to worry about me being cared for or getting what I need. Everyone here is part of my extended family.”

Jeannette recognizes that Volunteers of America meets her needs at every level. And Judy is assured that Volunteers of America is there to care for her mother when she can’t be.
Karen Courageously Marches On

When Karen was 22, she joined the Air Force. She loved the camaraderie and the structure it gave her life. But once out of the military, Karen’s life took a turn... one she didn’t expect.

For years, she traveled across the country from post to post until she settled into a teaching position and obtained her bachelor’s degree. Karen loved the military, but she had decided it was time to get out on her own.

“There were jobs everywhere,” she said. “The first job I stumbled into was teaching at an unemployment line. I saw a sign to become an adult literacy instructor. I couldn’t imagine being an adult who could not read. Reading was so very important to me. I immediately signed up and, during that time, went on to get my Master’s.”

Karen felt she was at the top of her game. She had left the military far behind her and took a high-powered job in the city. Her confidence level grew so high, she left her job and established her own business. But physically, Karen was undergoing some severe changes in her chemical makeup.

“I had a baby at 42, followed by a series of medical problems, which were compounded with menopause—all within a two-year period,” Karen said. “I was literally going out of my mind, spiraling out of control on drugs and alcohol. I was in and out of detox and still working until I just couldn’t do it anymore.”

Realizing she could access some supports from the Department of Veterans Affairs (VA), Karen attended some outpatient programs; but it wasn’t quite what she was looking for; she really wanted to be a part of some all-women veterans groups. “There were programs, but it was just too many men for me,” she said.

One day while walking through a VA hospital, Karen stopped at a table and picked up some literature about Volunteers of America’s veterans job training program. She really didn’t think she needed job training, but thought it might give her the discipline she needed back in her life. When Karen walked through those Volunteers of America doors, she couldn’t believe what she heard.

“I never felt such appreciation for just being a veteran, no strings attached!” said Karen, “It was like ‘Karen, we love you!’ At this time, my house was in foreclosure, I didn’t have a job, my car was on the fritz, my phone had been turned off, I didn’t know where I was going to live, I was worried about my baby, and I really just didn’t know what I was going to do. Thank God Volunteers of America did.”

Volunteers of America has helped Karen enroll in some veterans support groups specifically for women, access food stamps, a phone, clothes, food vouchers, find shelter and more.

“Volunteers of America just made it all happen, but more importantly, for the first time in 20 years I felt that camaraderie like I was back in the military and I was happy. It’s a great place and I love it. And I keep coming back because they’re like my family.”

Karen has graduated from the Veterans Job Readiness Workshop Class and is currently entertaining job offers from some prominent local businesses.
Mike Takes Shelter from the Storm

Mike’s life story begins like so many other people’s stories do. He was raised in a middle-class family, went to college and began a career. He married the woman he loved and had three beautiful children. He responsibly cared for his family at a full-time job, working with juvenile delinquents and troubled adults as an advisor and caseworker. Mike never imagined he’d one day find himself as someone on the other side of his desk...involved in drugs and living on the street and desperately seeking help to restore his life.

“I was one of those people who went through the crack craze of the ’80s, and it cost me my marriage, my career and my family,” said Mike, who has now been clean for five years. “Crack basically whipped me. That type of lifestyle will bring the best man or woman down.”

But Mike’s downfall into the drug world was like nothing he had experienced before. He never saw it coming.

“No one put a gun to my head and made me do drugs,” Mike said. “It seemed like the socially acceptable thing to do, and it just evolved. There was no history of drug abuse in my family, and my siblings were never involved in drugs; but they couldn’t do anything to help me until I was ready to help myself.”

As a result of being in the wrong place at the wrong time, which happens so often in the drug world, Mike now lives with a bullet lodged forever in his head—a reminder of darker days. “The street culture left me with a bullet in my head and blind in one eye,” said Mike, as he held up an X-ray of his skull. “I honestly feel if I hadn’t taken stock in myself, I wouldn’t be here now.”

Mike had become a broken man. He had lived a life that revolved around crack cocaine for 17 years.

The day Mike reclaimed his life was when he had gravitated back to his old neighborhood, where he sat on a park bench not far from where his ex-wife and children were living. To his surprise, he saw his adult son in the distance walking his dog. His son approached him and said, “Dad, what’s going on?”

“I have nowhere to go,” Mike replied, wearing the same clothes he had worn for days, with no money in his pocket.

His son reached into his own pocket and pulled out $13. Mike humbly took the money and headed to the subway and took a ride that would forever change him. He entered the doors of the Volunteers of America Residential Program Center. It was there that Mike received the substance abuse treatment, support and continuum of care he needed to get his life back.

“I have now committed my life to telling my story in the hope it will help someone else avoid the torture I have endured living with drugs on the streets,” said Mike. “No one should put a family through the worrying of not knowing if their loved one is dead or alive.”
We’re In This Together

Like most families, Volunteers of America was not exempt from the continuing impact of the economic downturn. While investments showed improvement, thousands of individuals’ lives continued to be affected by unemployment, uncertainty and altered life plans.

Although our organization felt the sting of lost revenue in some funding areas, we were able to continue to provide critical services to those in need, in part through the continuing generosity of our donors. This is a true testament to the trust and faith people have in Volunteers of America’s sound fiscal management.
Statement of Financial Position

Volunteers of America, Inc. and Affiliates Combined Statement of Financial Position (unaudited)
For The Fiscal Year Ended June 30, 2010 (with comparative financial information at June 30, 2009)

### ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CURRENT ASSETS:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>$88,515,267</td>
<td>$82,147,045</td>
</tr>
<tr>
<td>Accounts receivable, net</td>
<td>91,284,510</td>
<td>95,119,052</td>
</tr>
<tr>
<td>Pledges receivable, net</td>
<td>2,672,292</td>
<td>3,154,350</td>
</tr>
<tr>
<td>Short-term investments</td>
<td>37,252,837</td>
<td>26,388,463</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>10,506,619</td>
<td>8,985,344</td>
</tr>
<tr>
<td>Other current assets</td>
<td>47,548,038</td>
<td>57,816,149</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td>277,779,563</td>
<td>273,610,403</td>
</tr>
<tr>
<td><strong>PROPERTY AND EQUIPMENT:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Land, buildings and improvements</td>
<td>1,130,697,842</td>
<td>1,089,200,955</td>
</tr>
<tr>
<td>Furnishings and equipment</td>
<td>118,009,564</td>
<td>122,709,038</td>
</tr>
<tr>
<td><strong>Less accumulated depreciation</strong></td>
<td>(455,183,482)</td>
<td>(426,208,349)</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>793,523,924</td>
<td>785,701,644</td>
</tr>
<tr>
<td><strong>OTHER ASSETS:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encumbered assets, at fair value</td>
<td>115,578,999</td>
<td>122,592,157</td>
</tr>
<tr>
<td>Other investments, at fair value</td>
<td>68,623,622</td>
<td>58,733,615</td>
</tr>
<tr>
<td>Notes receivable, net</td>
<td>7,847,322</td>
<td>3,552,313</td>
</tr>
<tr>
<td>Reimbursable housing development costs</td>
<td>11,016,515</td>
<td>9,760,589</td>
</tr>
<tr>
<td>Other long-term assets</td>
<td>34,949,147</td>
<td>29,994,019</td>
</tr>
<tr>
<td><strong>Total other assets</strong></td>
<td>238,015,605</td>
<td>224,632,693</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$1,309,319,092</td>
<td>$1,283,944,740</td>
</tr>
</tbody>
</table>

### LIABILITIES AND NET ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CURRENT LIABILITIES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable</td>
<td>$34,961,960</td>
<td>$30,785,692</td>
</tr>
<tr>
<td>Line of credit</td>
<td>5,869,282</td>
<td>10,636,081</td>
</tr>
<tr>
<td>Current portion of notes and mortgages payable</td>
<td>47,587,294</td>
<td>63,540,016</td>
</tr>
<tr>
<td>Accrued expenses</td>
<td>49,172,556</td>
<td>52,164,528</td>
</tr>
<tr>
<td>Contract advances</td>
<td>3,214,056</td>
<td>3,460,578</td>
</tr>
<tr>
<td>Other current liabilities</td>
<td>49,172,556</td>
<td>52,164,528</td>
</tr>
<tr>
<td><strong>Total current liabilities</strong></td>
<td>158,279,084</td>
<td>181,318,548</td>
</tr>
<tr>
<td><strong>OTHER LIABILITIES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Notes payable</td>
<td>112,233,488</td>
<td>93,953,680</td>
</tr>
<tr>
<td>Mortgages payable</td>
<td>306,324,084</td>
<td>318,190,774</td>
</tr>
<tr>
<td>Other long-term liabilities</td>
<td>56,599,926</td>
<td>53,253,229</td>
</tr>
<tr>
<td><strong>Total other liabilities</strong></td>
<td>475,157,498</td>
<td>465,397,683</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td>633,436,582</td>
<td>646,716,231</td>
</tr>
<tr>
<td><strong>NET ASSETS:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unrestricted</td>
<td>609,774,203</td>
<td>571,504,133</td>
</tr>
<tr>
<td>Temporarily restricted</td>
<td>60,276,023</td>
<td>60,105,082</td>
</tr>
<tr>
<td>Permanently restricted</td>
<td>5,812,284</td>
<td>5,699,294</td>
</tr>
<tr>
<td><strong>Total net assets</strong></td>
<td>675,862,510</td>
<td>637,228,509</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES AND NET ASSETS</strong></td>
<td>$1,309,319,092</td>
<td>$1,283,944,740</td>
</tr>
</tbody>
</table>
Statement of Activities
Volunteers of America, Inc. and Affiliates Combined Statement of Activities (unaudited)
For The Fiscal Year Ended June 30, 2010 (with summarized financial information for the year ended June 30, 2009)

<table>
<thead>
<tr>
<th>REVENUES FROM OPERATIONS</th>
<th>UNRESTRICTED</th>
<th>TEMPORARILY RESTRICTED</th>
<th>PERMANENTLY RESTRICTED</th>
<th>TOTAL 2010</th>
<th>TOTAL 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>PUBLIC SUPPORT RECEIVED DIRECTLY:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributions</td>
<td>$ 50,090,811</td>
<td>$ 10,779,927</td>
<td>$ 130,869</td>
<td>$ 61,001,607</td>
<td>$ 59,472,929</td>
</tr>
<tr>
<td>Contributions, in-kind</td>
<td>26,265,377</td>
<td>246,335</td>
<td></td>
<td>26,511,712</td>
<td>26,563,787</td>
</tr>
<tr>
<td>Special events, net of direct benefit cost</td>
<td>2,495,696</td>
<td>539,299</td>
<td></td>
<td>3,034,995</td>
<td>2,764,581</td>
</tr>
<tr>
<td>Legacies and bequests</td>
<td>769,729</td>
<td>(94,910)</td>
<td>14,678</td>
<td>669,497</td>
<td>2,014,788</td>
</tr>
<tr>
<td>Contributed services, at fair value</td>
<td>864,010</td>
<td>658,329</td>
<td></td>
<td>1,522,339</td>
<td>1,094,321</td>
</tr>
<tr>
<td>PUBLIC SUPPORT RECEIVED INDIRECTLY:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>United Way</td>
<td>2,782,925</td>
<td>1,998,113</td>
<td></td>
<td>4,781,038</td>
<td>4,968,056</td>
</tr>
<tr>
<td>Combined Federal Campaign</td>
<td>5,964</td>
<td></td>
<td></td>
<td>5,964</td>
<td>4,653</td>
</tr>
<tr>
<td>Total public support</td>
<td>83,274,512</td>
<td>14,127,093</td>
<td>145,547</td>
<td>97,547,152</td>
<td>96,883,115</td>
</tr>
<tr>
<td>GOVERNMENT AWARDS</td>
<td>661,697,569</td>
<td>4,277,135</td>
<td></td>
<td>665,974,704</td>
<td>655,444,462</td>
</tr>
<tr>
<td>OTHER REVENUE:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program fees</td>
<td>149,440,367</td>
<td></td>
<td></td>
<td>149,440,367</td>
<td>147,853,620</td>
</tr>
<tr>
<td>Net rental income</td>
<td>2,282,818</td>
<td></td>
<td></td>
<td>2,282,818</td>
<td>2,968,696</td>
</tr>
<tr>
<td>Sales of materials and services</td>
<td>20,026,308</td>
<td></td>
<td></td>
<td>20,026,308</td>
<td>19,589,051</td>
</tr>
<tr>
<td>Interest and dividend income</td>
<td>6,329,389</td>
<td>105,059</td>
<td>2,596</td>
<td>6,437,044</td>
<td>6,959,018</td>
</tr>
<tr>
<td>Gains (losses) on sales and write-offs of assets</td>
<td>1,546,179</td>
<td>1,546,179</td>
<td></td>
<td>(10,779,047)</td>
<td></td>
</tr>
<tr>
<td>Net gain (loss) on investments</td>
<td>10,327,059</td>
<td>215,127</td>
<td>44,847</td>
<td>10,587,033</td>
<td>(25,447,489)</td>
</tr>
<tr>
<td>Other income (loss)</td>
<td>13,771,364</td>
<td></td>
<td></td>
<td>13,771,364</td>
<td>5,422,806</td>
</tr>
<tr>
<td>Total other revenue</td>
<td>203,923,484</td>
<td>320,186</td>
<td>47,443</td>
<td>204,291,113</td>
<td>146,566,655</td>
</tr>
<tr>
<td>Net assets released from restrictions</td>
<td>18,553,473</td>
<td>(18,553,473)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total revenues and other gains</td>
<td>967,449,038</td>
<td>170,941</td>
<td>192,990</td>
<td>967,812,969</td>
<td>898,594,232</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPENSES</th>
<th>UNRESTRICTED</th>
<th>TEMPORARILY RESTRICTED</th>
<th>PERMANENTLY RESTRICTED</th>
<th>TOTAL 2010</th>
<th>TOTAL 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>PROGRAM SERVICES:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encouraging Positive Development</td>
<td>109,258,204</td>
<td></td>
<td></td>
<td>109,258,204</td>
<td>106,668,661</td>
</tr>
<tr>
<td>Fostering Independence</td>
<td>428,505,021</td>
<td></td>
<td></td>
<td>428,505,021</td>
<td>418,843,099</td>
</tr>
<tr>
<td>Promoting Self-Sufficiency</td>
<td>293,203,277</td>
<td></td>
<td></td>
<td>293,203,277</td>
<td>281,679,595</td>
</tr>
<tr>
<td>Total program services</td>
<td>830,966,502</td>
<td></td>
<td></td>
<td>830,966,502</td>
<td>807,179,355</td>
</tr>
<tr>
<td>SUPPORT SERVICES:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management and general</td>
<td>80,495,962</td>
<td></td>
<td></td>
<td>80,495,962</td>
<td>82,343,716</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>17,696,504</td>
<td></td>
<td></td>
<td>17,696,504</td>
<td>18,215,351</td>
</tr>
<tr>
<td>Total support services</td>
<td>98,192,466</td>
<td></td>
<td></td>
<td>98,192,466</td>
<td>100,559,067</td>
</tr>
<tr>
<td>Total expenses</td>
<td>929,158,968</td>
<td></td>
<td></td>
<td>929,158,968</td>
<td>907,738,422</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CHANGE IN NET ASSETS</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Net assets at beginning of year, as restated</td>
<td>38,290,070</td>
<td>170,941</td>
<td>192,990</td>
<td>38,654,001</td>
<td>(9,444,190)</td>
</tr>
<tr>
<td>Net assets at end of year</td>
<td>$ 609,794,203</td>
<td>$ 60,276,023</td>
<td>$ 5,812,284</td>
<td>$ 675,882,510</td>
<td>$ 637,228,509</td>
</tr>
</tbody>
</table>

The information presented here is a compilation of audited financial data from Volunteers of America, Inc. and subsidiaries, locally chartered and unchartered corporations. All Volunteers of America affiliates are required to have audits by independent certified public accountants. More detailed information is available upon request to Volunteers of America National Office.
A Legacy of Service

Volunteers of America is a national, nonprofit, faith-based organization dedicated to helping those in need live healthy, safe and productive lives. Since 1896, our ministry of service has supported and empowered America’s most vulnerable groups, including the frail elderly, people with disabilities, at-risk youth, men and women returning from prison, homeless individuals and families, those recovering from addictions and many others. Through hundreds of human service programs, including housing and health care, Volunteers of America helps more than 2 million people in over 400 communities. We offer a variety of services for older Americans, in particular, that allow them to maintain their independence and quality of life—everything from an occasional helping hand to full-time care. Our work touches the mind, body, heart—and ultimately the spirit—of those we serve, integrating our deep compassion with highly effective programs and services.
Programs & Services

Volunteers of America offers programs and services that help more than 2 million people each year reach their full potential. The pledge to “go wherever we are needed and do whatever comes to hand” was made by Ballington and Maud Booth when they founded Volunteers of America in 1896. Now, 115 years later, these words still define us as we continue our legacy of responding to the needs of at-risk youth, the elderly, men and women returning from prison, homeless individuals, veterans, people with disabilities and those recovering from addiction. Together, we are a family united and strengthened by the commitment of thousands of employees, volunteers and partners with a shared belief—we are our brother’s keeper.

CHILDREN AND YOUTH
We are committed to encouraging positive development for children, youth and families. Our programs include prevention, early intervention, crisis intervention and long-term services.

COMMUNITY ENHANCEMENT
By acting as a safety net for individuals and families in need, we work to strengthen and enhance communities. We offer a variety of community programs including information and referral, food and prepared meals, thrift stores and collaborations with the faith community.

CORRECTIONS
We help rehabilitate adult offenders and steer youth to set new, positive directions for their lives.

Our services include halfway houses and work-release programs, day reporting, diversion and pre-trial services, residential treatment, family supports, and dispute resolution and mediation services.

ELDERLY
We encourage seniors to be healthy and active through a host of support services. We provide senior centers and day programs, home repair and homemaker services, information and referral, Meals On Wheels and group meal programs, transportation, companion services, protection against abuse and neglect, case management and volunteer services.

EMERGENCY
We promote self-sufficiency for people in crisis by responding with support in emergency situations. We provide food, clothing and assistance with rent, utilities and transportation.

EMPLOYMENT AND TRAINING
We work to prevent unemployment and underemployment through a range of training and employment services. Our programs include adult literacy, computer centers, work experience programs, counseling, job placement and supportive employment for individuals with disabilities.

HEALTH CARE
For seniors and others coping with illness or injury, we offer a continuum of services. We provide long-term nursing care, assisted living, memory care, nursing care, rehabilitative therapy and more. We also address the continuing HIV epidemic through prevention and family support services.
HOMELESSNESS
We work to prevent and end homelessness for individuals and families through a range of support services. These services include eviction prevention, emergency services, housing, transitional housing with services and permanent affordable housing.

HOUSING
We are one of the nation’s largest nonprofit providers of quality, affordable housing for families, the elderly and people with disabilities. We also help low-income families achieve the dream of home ownership.

INTELLECTUAL AND DEVELOPMENTAL DISABILITIES
We empower people with intellectual and developmental disabilities to be independent and involved in the community. Among our services are in-home support, case management, day programs and supportive employment, specialized residential services and supported living.

MENTAL HEALTH
We empower people with chronic or severe mental illnesses to thrive in the community and to successfully manage their illness through crisis counseling and “hotline” programs, case management, day programs and drop-in centers, transportation, residential care and supported independent living.

SUBSTANCE ABUSE
We work to prevent and eliminate substance abuse by youth and adults through residential and outpatient services, from prevention to treatment to long-term support.

VETERANS
We are committed to ending homelessness for our veterans by reaching out and connecting with them where they are. Our well-designed, managed services meet the specific needs of homeless veterans, which include integrated and mobile service centers, housing, employment and training.

To find programs and services offered in your community, we invite you to visit our Web site at www.VolunteersofAmerica.org.
# Program Statistics by Impact Areas

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>NUMBER SERVED</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ENCOURAGING POSITIVE DEVELOPMENT</strong></td>
<td></td>
</tr>
<tr>
<td>Children and Youth</td>
<td>147,928</td>
</tr>
<tr>
<td><strong>FOSTERING INDEPENDENCE</strong></td>
<td></td>
</tr>
<tr>
<td>Disabilities Services</td>
<td>5,970</td>
</tr>
<tr>
<td>Elderly Services</td>
<td>241,878</td>
</tr>
<tr>
<td>Health Care Services</td>
<td>10,367</td>
</tr>
<tr>
<td>Housing for the Disabled and Elderly</td>
<td>10,097</td>
</tr>
<tr>
<td>Mental Health</td>
<td>116,712</td>
</tr>
<tr>
<td><strong>PROMOTING SELF-SUFFICIENCY</strong></td>
<td></td>
</tr>
<tr>
<td>Community Enhancement</td>
<td>1,015,220</td>
</tr>
<tr>
<td>Correctional Services</td>
<td>30,775</td>
</tr>
<tr>
<td>Emergency Services</td>
<td>311,591</td>
</tr>
<tr>
<td>Employment and Training Services</td>
<td>17,607</td>
</tr>
<tr>
<td>Health Care Prevention</td>
<td>1,680</td>
</tr>
<tr>
<td>Homeless Services</td>
<td>64,521</td>
</tr>
<tr>
<td>Housing for Families and Single Adults</td>
<td>11,738</td>
</tr>
<tr>
<td>Substance Abuse</td>
<td>31,708</td>
</tr>
<tr>
<td><strong>GRAND TOTAL</strong></td>
<td><strong>2,017,792</strong></td>
</tr>
</tbody>
</table>
National Board of Directors

MS. NANCY GOFUS  
Board Chair  
Retired Chief Marketing Officer  
Verizon

MS. DAWN BATTS  
Vice Chair  
Partner  
Union Heritage Capital Management

DR. DIANNA KUNZ  
Secretary  
President/CEO  
Volunteers of America Colorado Branch

MR. CURT ZASKE  
Treasurer  
Sr. Vice President/Business Banking Manager  
Wells Fargo

MR. MIKE KING  
President/CEO  
Volunteers of America

MS. AGATHA AURBACH  
Consultant

MR. RICHARD CAVANAGH  
Director and Senior Advisor  
Fremont Group

---

MS. ELAINE M. DAHLGREN  
President/CEO  
Volunteers of America of Alaska

MS. GINA WILLIAMS DEAS  
COO  
Volunteers of America of Delaware Valley

DR. GARY FILERMAN  
Senior Vice President  
Atlas Research

DR. RENEE WHITE FRASER  
President/CEO  
Fraser Communications

DR. WILLIAM GUILLORY  
Founder  
Innovations International Inc.

MR. C. DAVID KIKUMOTO  
Chairman & CEO  
Denver Management Advisors

MS. KAREN KIPLING  
Regional Vice President  
Volunteers of America of Western Washington, Inc.

MR. JAMES LEBLANC  
President/CEO  
Volunteers of America of Greater New Orleans, Inc.

MS. ANNELLE LEWIS  
Chief Development Officer  
(Major League Baseball) Harlem RBI & Dream Charter School

MR. MANUEL L. MARTINEZ  
Attorney/Partner  
Holme, Roberts & Owen, LLP

MS. KAREN MATHIS  
President  
Big Brothers Big Sisters of America

MR. GERALD MCFADDEN  
President/CEO  
Volunteers of America of Southwest California

MR. LEO MCFARLAND  
President/CEO  
Volunteers of America Greater Sacramento & Northern Nevada, Inc.

DR. SARA MELÉNDEZ  
Partner  
Savage/Melendez & Associates, LLC

MR. RICHARD MOTTA  
President/CEO  
Volunteers of America Greater New York

MS. DIANNE NEWHOUSE  
Retired President/CEO  
Volunteers of America Western New York

MR. JAMES E. PEARCE  
Retired  
Watson Wyatt Worldwide

MR. MAURY B. REITER  
Managing Partner  
Kaplin, Stewart, Meloff, Reiter & Stein, P.C.

MS. JANE SHANK  
President/CEO  
Volunteers of America, Greater Baton Rouge

MR. LEONARD SIMMONS JR.  
Retired

DR. BARBARA SULLIVAN  
Associate Director  
Utah Addiction Center

MR. MICHAEL SULLIVAN  
President  
Sullivan Consulting Services

MR. RICHARD TOYER  
Personal Finance Specialist/CPA

MR. JOHN TYSON JR.  
Supernumerary District Attorney  
State of Alabama
Take Action

For more than 115 years, Volunteers of America has integrated deep compassion with highly effective programs and services, which touch the mind, body, heart—and ultimately the spirit—of those we serve. This is what makes it possible for Volunteers of America to help more than 2 million people each year. And, this is why our family continues to grow.

Few investments will have a greater return than your donation to Volunteers of America. With almost 90 percent of every dollar going directly to support our hundreds of diverse programs, your donation will continue to help us support and empower those in need.

Charity Navigator, the nation’s largest independent charity evaluator, recognizes the value of an investment with Volunteers of America. We continue to remain within their highest rankings, proving that like no other nonprofit working today, Volunteers of America can make a difference—with your help.

To find out how you can join our family and efforts, visit www.VolunteersofAmerica.org or call 1.800.899.0089.

Combined Federal Campaign (CFC) #11973
Donors

Our sincerest thanks to local and national supporters who help make Volunteers of America programs and services possible.*

LIFETIME LEADERSHIP CIRCLE
Corporation
Major League Baseball
Players Trust
Scholastic
Foundation
Annie E. Casey Foundation
Juice Plus+ Children's Foundation
The Albert Jay Martin Family Foundation

VISIONARY CIRCLE- DEFENDER
Corporation
Anonymous
Foundation
Anonymous Foundation
Bill & Melinda Gates Foundation
Entergy Charitable Foundation
George S. and Dolores Doré Eccles Foundation
Multnomah Bar Foundation
Northwest Health Foundation
The Robert Wood Johnson Foundation
In-Kind
Bed, Bath & Beyond #248
David Barton Gym
Duane Reade
Time Warner Cable
Van Wagner
Other
Catholic Charities
Capital Area United Way

VISIONARY CIRCLE- BENEFACtor
Corporation
Frank Crystal & Company
GE Capital Financial, Inc.
The Camps Group
Foundation
D. Forrest Greene and Gerda M. Greene Foundation
Daniels Fund
Fore!Kids Foundation
George Kaiser Family Foundation
Hasbro Children's Fund Inc.
Huey and Angelina Wilson Foundation
Intermountain Healthcare Foundation
Joe W. & Dorothy Dorsett Brown Foundation
Patrick F. Taylor Foundation
The Colorado Trust
The Dart Foundation
Walmart Foundation
In-Kind
Camp Cedar
LDS Bishop's Storehouse
Sleep Train
Utah Food Bank Services
Other
Church of Christ

VISIONARY CIRCLE- LEADER
Corporation
AARP
Accident Fund Insurance Company of America
Ameriprise Financial
AT&T
Avista Corporation
BB&T-KDC Insurance Services
Brown-Forman Wines
Burberry
Chevron U.S.A. Inc.
Colgate-Palmolive Company
Cox Communications
Deloitte Consulting LLP
Difference Card
Employee Benefit Solutions, Inc.
Ermenegildo Zegna
Forman Holt Elidades & Ravin LLC
Goldman Sachs & Co.
Greater New York Hospital Association
Jewish Hospital & Saint Mary’s HealthCare
Lord & Taylor
Macy’s and Bloomingdale's
Meredith Corporation
Morgan Stanley Bank
Myan Management Group
Pathology Associates
Medical Laboratories
QuikTrip Corporation
Risk Strategies Company
Saks Fifth Avenue
Scholastic Book Grant Program
Southwest Catholic Health Network
St. Mary Land and Exploration
The Hudson’s Bay Company
UV Partners
WHAS Crusade for Children
Foundation
21st Century Charitable Lead Trust
Adobe Foundation
Amedisys—Christen Elizabeth
Clement Foundation
Anonymous
B.W. Bastian Foundation
BJ’s Charitable Foundation
Campbell Soup Foundation
City of Muskogee Foundation
Daniels Fund
Duane Reade Charitable Foundation
E.L. Grassmann Trust
Fidelity Charitable
Florence Burden Foundation
Hasbro Children’s Fund
HEDCO Foundation
J. Edgar Monroe Foundation
Jubitz Family Foundation
Kelly Foundation
Margaret A. Cargill Foundation
Maybelle Clark Macdonald Fund
Nationwide Foundation
OCF Joseph E. Weston Public Foundation
Portland Women’s Foundation
R. E. Olds Foundation
Richard K. and Shirley S. Hemingway Foundation
Ruth Eleanor and John Ernest Bamberger Memorial Foundation
Saco Biddeford Savings Bank
Sacramento Region
Community Foundation
State of Minnesota Department of Finance
The Collins Foundation

*Donations were made between July 1, 2009–June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029
The Colorado Health Foundation
The Craille Foundation, Inc.
The Hyde and Watson Foundation
The Lennar Foundation
The Morrison & Foerster Foundation
Women Helping Women Fund

*Donations were made between July 1, 2009-June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029

Individual
Constance Black
Alex Brodick
Herbert L. Camp, Esq.
Timothy Carey
Gerard Cunningham
Ronald L. Frasch
K.C. and Eric Gies
Irving & Claudia Gum
Ms. Nancy Hughes Moyer
David Knierim
June Koegel
Alan Lapes
Sam Levin
Judith Marshall
Ms. Karen Martin
Holly and George Mattson
Daniel & Urceline Newson
Bill O’Quin
Eugene Franklin Robins and Gail O’Quin
Robert and Lani Shears
Rita Shimmin
Philip Sullivan
Roxann and Roger Taylor
Joe Traigle
Marie Whitlock
Elizabeth and Jonathan Wood

In-Kind
Accor Hospitality, Americas
Alaska Integrated Media
Allianz Group
Beck’s Furniture
Bed Bath and Beyond #580
Boys and Girls Club
Charity Party
CheetahMail
Cibinak, N.A.
Coach
Deloitte Consulting LLP
Dimond Transit Center
(Municipality of Anchorage)
Equity Residential
Friendships
Golf Outing In-Kind
Hirzel’s
KTVA CBS Channel 11
Macy’s.com
MTV Networks
NYSE Euronext Black Employees
Oregon Ballet Theatre
Our Lady of Lourdes Parish
Pizza Hut
Rabobank International
River Cats
Rockefeller Group International Inc.
Salvatore Ferragamo
The J.M. Smucker Co./ DSC Logistics
Wal Mart

Other
Anonymous

Attorney Admission Fund, US District Court
Delta County
Junior League of Sacarmento, Inc.
Louisiana Community AIDS Partnership
McCarthy Gallery
United Way of Acadiana

VISIONARY CIRCLE- GUARDIAN
Corporation
AIDS Services Center Coalition, Inc.
America Legion Auxiliary Department of Florida, Inc.
American Express
ARSC
Auto Owners Insurance Company
Bederson & Company LLC
Bloomingdale’s
Blue Cross and Blue Shield of Louisiana
Clark Construction Company
Costello Construction
Dare To Care, Inc.
Davis Greenman Fender & Ruta, LLP
Dean Transportation, Inc.
Denver Management Associates
Elgin National Industries
Global Credit Union
Goldman Sachs
H&B R Oil Company
Hoffman Construction Company
Imperial Trading Co.
Instinet
Jones, Swanson, Huddell & Garrison Law Firm
JPMorgan Chase
Klein Hornig
Messersi & Kramer P.A.
MMA Service Corporation
Nadel and Guissman
NorthEast Mobile Health Services
NorthStar
Northwest Natural
Norton Healthcare
Papa John’s International, Inc.
Pathway Health Services
Philadelphia Insurance Companies
PricewaterHouse Coopers
Providence Health Services
Quatro FPO Solutions
Republic Electric West
Retil Oil and Fuel
Rio Tinto
Rooney Insurance Agency
Rotary Fund of Louisville, Inc.
Schechter, Docken, Kantner, Andrews & Selcer, Ltd.
School Aids
Scott Mouledous Construction
Select Health
Shell Exploration & Production
Spokane Housing Ventures
Surgical Specialty Center of Baton Rouge
Tim Lewis Communities
Trenk DiPasquale
Tri Counties Bank
U.S. Bank
Union Bank of California
United Health Care
United Healthcare Services, Inc.

VOICES of Kentuckiana
WellAWARE Systems
Wilson Sosini Goodrich & Rosati Foundation
Anonymous
Ashton Family Foundation
Bangor Savings Bank Foundation
Caldwell Charitable Trust
Capital Region Community Foundation
Children’s Trust Fund of Oregon
Circle of Generosity Foundation
Clara Elizabeth Wright Jones Foundation
Deacon Charitable Foundation
E.J. Ourso Foundation
Edward G. Callister Foundation
Florida Veterans Foundation, Inc.
Francis Hollis Brain Foundation
Fred B. and Opal S. Wossley Foundation
Henry W. and Leslie M. Eskuche Foundation
Hoover Family Foundation
Juan Young Fund I at The Oregon Community Foundation
Keller Family Foundation
Lennar Charitable Housing Foundation
Lewis Kassis Foundation
Lilley Family Foundation
M.R. Bauer Foundation
Maine Community Foundation
Maine Pool Disability Trust
Mary Beard Trust
PGE Foundation
R. Harold Burton Foundation
Summer Lea Hillman Foundation
Sunshine Lady Foundation, Inc.
The Bank of America Charitable Foundation
Foundation, Inc.
The Cozen O’Connor Foundation
The Edward & Hannah Gustafson Foundation
The Ephraim and Wilma Shaw Roseman Foundation
The Gelvin Foundation
The Owens Foundation
The Samuel S. Johnson Foundation
The Skolnick Foundation
Toledo Community Foundation
Tulsa Community Foundation
U.S. Bancorp Foundation
Union Foundation
United Way of New York City
Val A. Green & Edith D. Green Foundation
Virginia Hodgkins Somers Foundation
Virginia Smith Trust
Walters Family Foundation
Wightman-Wieber Charitable Foundation
William O. Murphy Foundation
Wm B McKinley Residuary Trust-Bank of America
Women’s Independence Scholarship Program, Inc.
Woodrow M. and Florence G. Strickler Designated Fund

Individual
Richard and Carilyn Alexander
Susan K. Allen
Anonymous
Ms. Jane W. Burks

A FAMILY PORTRAIT ANNUAL REPORT 2010 | 18
Lincoln and Geria Cavalieri
Charles Davoli
Carmen Dubroc and Lewis Haber
Larry Garvey
Ann Graves
James Hartman
Amanda Hayhoe-Kruger and Greg Kruger
Jenny Hourihan
Mr. Andrew Hulett
Ms. Nichole Humphrey
Gia Jones
Annette J. Kopachik
Kristiane Lambert and Gary Zahakos
Peter Lamm
Judy McGarry
Thomas & Sara McLane
Tim Moore
Ann Murray
F.H. Myers Construction
Alice Pasch
Nancy Passanante
Susan Reamsnyder
Aseye and Betty Robnett
Carol Santantonio
Ruth P. Schaeffer
Jennifer Speers
Kenneth and Marta Thrasher
Dr. Mylan Van Newkirk
Lura V. Whitman
The Honorable John Yarmuth

In-Kind
Achieve Global
ALAN YA
Bank of America
Berean Ministries
Betty Lu DePasquale
Camp Hope Volunteers
Chelsea Piers
Citi Habitats, Inc.
Citigroup
Cyrena Boston Ashby
Dan and Bridget Streekor
Dickstein Shapiro
Durst Feltner
Feld Entertainment
Fidessa
Forest Laboratories
Frito-Lay, Inc.
Hawkins, Delfield & Wood LLP
Heidrick & Struggles
Herbert L. Camp, Esq.
Intermountain Healthcare
JPMorgan Chase
Kimball Health Center
Martha Stewart Living
NBC Universal
Pillsbury Law
PR Newswire
Second Harvest Food Bank
Standard & Poor’s
The Jewish Community Center
UBS
Ulta Salon Cosmetics
University of Nevada, Reno
Vincent Surgical Arts
Waldorf Astoria—Hilton
West End Collegiate Preschool
White & Case

Other
Adoption Exchange Association, Inc.
Inner Wheel Club of Baton Rouge
Maine Sheriff’s Association
Maine State Summer Food Program
Mason’s of Anchorage Lodge 17
Mr. Jeffrey Samaras
Rotary Club of Portland
Sally S. Winnington Trust
San Miguel County
United Way of Kootenai County

VISIONARY CIRCLE- PATRON
Corporation
AATCO Transmission Co.
Albemarle Corporation
Altman Insurance Services
AM General Employees
American Physicians Assurance Corporation
Anchor Stone
ARAMARK Sports and Entertainment Group
Avon Products, Inc.
Bank of America
Bank of Oklahoma
Barona Band of Mission Indians
Barry & Company
Boost 1 Marketing Ltd.
Buckeye Charter
Calmoseptine, Inc.
Cantfield & Associates, Inc.
Capital One
Caudill Seed Company, Inc.
CGC Financial Services
CIT Bank
Coldwell Banker Residential Brokerage
COX Business
Crescent Bank and Trust
Cyclonic Valve Company
Damien K. Dreis
DEX Imaging, Inc.
Durateam, LLC
E,ON—U.S.
First Housing
First National Bank of America
First National Community Development Co.
Five-Star Technology Solutions
Fusco, Shaffer & Pappas, Inc.
GE Foundation
Goldfinger Financial Services
Harris Bank
Heritage Bank
Horseshoe Foundation of Floyd County
Huntington Bank
Hutch Paving Inc.
Imaging Concepts of Utah
InterDyn BMI
Irish Care, Inc.
It’s Never 2 Late
JS Clark Agency
Knowledge Universe
L. Dow Oliver & Associates
Lane Powell PC
Louisiana Office Products, Inc.
Manheim Auto Auction
Metropolitan Sewer District
Morgan Geegan & Company, Inc.

Moss Adams LLP
Neil Kelly Company
Neuberger Berman
New Seasons Market
New York Stock Exchange, Inc.
Novo Nordisk
NYSE Group
O’Brien Construction Company
Pacific Power
Pinellas Homes, Inc.
PNC Bank
Portland General Electric
Regions Bank
Sam Edey Management Co., LLC
Schwabe Williamson & Wyatt, PC
Sisters of Providence
Society of American Military Engineers
Stahl Associates
Standard Insurance Company
Staten Island Board of Realtors Inc.
Stoel Rives LLP
Sun Trust Bank
The Dart Bank
The Greenbrier Companies
Thrivent Financial For Lutherans
TNT Fireworks
Towers Watson
Toyota Motor Manufacturing Kentucky, Inc.
TransCanada GTN Systems
Unicity Technologies
Verizon Wireless
Walgreens
Wells Fargo
Williams
Wyatt, Tarrant & Combs, LLP
Zeta Pharmaceuticals LLC

Foundation
Anonymous
Arts Beats & Eats Foundation
Book of Dreams of the Sacramento Region Community Foundation
Bowdoin Common Good Foundation
Carl M. Hansen Foundation, Inc.
Denver Foundation
East Tennessee Foundation
Edgar Boone Foundation
Erie-Huron County Chapter of Thrivent Financial for Lutherans
ExxonMobil Foundation
Gap Foundation Money
George P. and Henrietta D. Whipple Foundation, Inc.
Gladys E. Langroise Advised Fund
Heffernan Group Foundation
Henry Treede Designated Fund
Herbert I and Elsa B. Michael Foundation
Idaho Community Foundation
Inland Northwest Community Foundation
John and Dora Lang Foundation
John and Helen Jarman Family Foundation
John N. Blackman, Sr. Foundation
Knight Foundation
ONEOK Foundation
Pacific Power Foundation
Portland Rotary Charitable Trust
Robert Winthrop Charitable Trust
Ruby Diamond Foundation

*Donations were made between July 1, 2009—June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029
Salmen Family Foundation  
TD Charitable Foundation  
Tellunde Foundation  
The Castle Foundation  
The Church of Jesus Christ of Latter-day Saints Foundation  
The Cowles Charitable Trust  
The Dorn Foundation  
The Henry W. Bull Foundation  
The Randolph J. and Estelle M. Dorn Foundation  
The Safeway Foundation  
Wells Fargo Foundation  
Wendy's International  
William E. Barth Foundation  
Women's Care Foundation  

**Individual**  
Anonymous  
Pamela J. Atkinson  
Ms. Agatha Aurbach  
Mr. George B. Bingham Jr. and Mrs. Edith S. Bingham  
Janice Bowen & William Gilbert  
Mr. Jeffrey Calabrese  
Mr. Keith A. Carr  
Mr. Michael Cicchella  
Dennis Cichon  
Mr. Eric Davis  
Paige Davis  
Larry Dixon  
Dave and Vicki Flanery  
James and Doris Ford  
Estate of Charles P. Gallo Trust  
Ms. Nancy B. Gofus  
Susan and Michael Goro  
Mr. Chuck Gould  
Ronald Graham  
Rande and Kenneth Greiner  
Scott and Teri Hansen  
Ryan D. Jumonville  
Cynthia Robin Keller  
Heather Killough  
Ms. Katherine Kleier-Coates  
Jim Kuhn  
Ray and Bobbie Landry  
Dora R. Larson  
Kayode Lawal  
Marta J. Lawrence  
James and Sheryl LeBlanc  
Ross Lienhart and Sheila Edwards  
Graig A. Luscombe  
Jeffrey Maddox  
Corinne Metcalf  
Frank Moore  
Richard P. Motta  
Patricia Murtagh  
Ron and Carol Patterson  
Robert Reed  
Susan P. Rice  
Marilee Roloff  
George Rosenbaum, DDS.  
Katherine Schroeder  
Christopher & Rachael Sewell  
Jane F. Shank  
E. David Sledge, Jr.  
Cheri and Tom Susens  
Fred & Nancy Teichert  
Mr. Thomas D. Tumbull  
David and Barbara Underriner  
Robert and Betsy Unger  
Jim and Catherine Van Hook, III  
Giovanni and Susan Vitale  
Christine and Donald Washburn  
James Wilcox  
Grant and Colleen Yoshihara  

**In-Kind**  
1010 WINS CBS Radio  
4 A's  
AKRF Engineering, P.C.  
American Express  
Anchin, Block & Anchin LLP  
Andrew and Denise Sellers  
AXA Equitables  
Brooklyn Brazilian Jiu-Jitsu  
Chadbourne & Parke LLP  
Chopard USA Ltd.  
Christen Elizabeth Clement Foundation  
Coan Enterprises, Inc.  
Colgate-Palmolive Company  
Conductor  
Costco Wholesale Sandy  
Crowell & Moring LLP  
Cure for the Cold-U of U Pre-Med Students  
Dave Stamm  
Doing Small Miracles For Others  
Dunkin' Donuts (BSMG Worldwide, Inc.)  
Empire State Development Corp.  
Episcopal Middle School  
Ermenegildo Zegna  
Financial Technologies Forum LLC  
First Congregational Church  
Gail Pisano and Joseph R. Gromek  
Genevawoods Health Care  
Grace Life Fellowship  
Grand Hyatt New York  
Green Earth Landworks LLC  
Green River Community Center  
Hermes of Paris, Inc.  
HomeAid  
Honorable James S. Oddo  
Katy Briscoe, Inc.  
Kyle and Sonia Girod  
Lacir/Christophel Mural & Design  
Lamar Advertising—Lake Charles  
Lee Avenue School  
London Jewelers  
Loro Piana  
Marie DeSavigny  
McGladrey & Pullen  
Meet Hennessy USA  
Mormax  
Municipal Credit Union  
National Infusion  
NYU Libraries Community Service Committee  
Our Lady of Mercy Catholic Church  
Outten & Golden LLP  
Pac Sun  
Pepsi America  
Portland Roasting Company  
Riverside Community Church  
Saks Fifth Avenue  
Sally Aymond  
Seno Jewelry LLC/Ippolota  
Sheraton Hotel  
Sleeping Ladies Mtn Lions  
St. Luke’s Episcopal Church  
St. Thomas More Church  
Starwood Hotel  
Swiss Reinsurance America Corporation  
Tamra Dinsmore  
The Zucker Organization  
Trump International  
Unified Fire Authority  
Urgent Care America  
Wal-Mart  
Weil Gotshal  

**Other**  
Anchorage York Rite Masons  
Bethesda Care Center Auxiliary  
Broadmoor United Methodist Church  
Casey Family Services  
First United Methodist Church  
Inland Empire Blues Society  
Kiwanis Club of the Oaks  
Montrose County  
Mr. Dan Kardatzke  
Mr. Rick Cenkus  
Northeast Coalition of Neighborhoods  
Oregon Business Association  
Saint James Episcopal Church  
Salt Lake Tribune Staff  
South Church  
University of Oregon  
University of Portland  

**VISIONARY CIRCLE- PACESETTER**  
Corporation  
1251 Americas Associates  
9 Health Fair  
Abel Financial Services  
Aberdeen Dynamics  
Abraham Kitchen & Bath Cabinets  
Ameriprise Financial Services  
Anthem Blue Cross and Blue Shield  
B & A Insurance Agency  
Bailey's Nurseries  
Barney & Barney  
Battle Productions, LLC  
B-Dry Systems of Louisville Inc.  
Benefit Analysis Inc.  
Bill Miller Piano Warehouse LLC  
Bill’s Discount Center  
Bio-Vac  
Birmingham Complex of Morgan Stanley  
Smith Barney  
Black Diamond Electric  
BMO Capital Markets  
BosseMattingly Constructors, Inc.  
Brad C. Patton  
Brasher’s Cascade Auto Auction  
Bridgepoint Education  
Briscoe, Burke & Grigsby LLP  
Broadway United Church of Christ  
Brown, Finck, Boyce & Astle  
Burk-Kleinpeter Inc.  
C & M Marketing  
Cappelli Miles Spring  
CARF  
Chalkdust Consulting  
Cisco’s  

*Donations were made between July 1, 2009–June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029*
Volunteers of America

DONOR LIST

Citizens Republic Bancorp
Closebend
Clouse Construction Corp
Coalition For The Homeless
Coeur d’Alene Casino
Combined Federal Campaign
Comerica Bank
Comfort Company
Concordia LLC
Council On Accreditation
CVC Construction Corp
Dash Lumber
DBA Art Investment
Del Valle Painting, Inc., Disabled American Veterans, Inc.
DocuMart
Donahue Favret Construction
Donelson Hermitage Chamber of Commerce
Doug and Karen Sonneborn
Douglas J. Aveda Institute, Inc.
Eitch Gardens
Emdeon
Erie Blacktop
Estes Excavating, Inc.
ETRO
Express Personnel Services
Festival of Lights
Fifth Third Bank
First National Bank
Folgers Coffee
Fraternal Order of Police, Chicago Lodge No. 7
GALA Construction
Geraldine Roe
GMAC
Gordon Food Service Marketplace Group W Marketing Inc.- KIDS
Guardian Industries Corp.
Hamblen Park Presbyterian Church
Harsch Investment Corp
Hermitage Rotary Foundation
Heroux Law Firm
Hoffman Enclosures
Hollis Companies
Host Marriott
IBM
IBM Employee and Retiree Charitable Contribution Campaign
Intermountain Supply Inc.
International Union of Operating Engineers Local 627
IPRO
Irwin Siegel Agency, Inc.
Itochu Prominent USA LLC
J. Arthur Gallagher Insurance Company
JDC Coatings Inc.
Jewelry Design Center
JJ Duffy Co.
KeepSafe, Inc.
Kehl Katzive & Simon LLP
KeyBank
Kohl’s
KPMG
Kraft Opich, LLP
Lakelawn Metairie Funeral Home
Latter and Blum Property Management
Laurus Strategies
Lee & Associates
Lincoln Financial Group
Marubeni America Corporation
Maurer’s
McDonough, Holland & Allen
Mental Health Association For Greater Baton Rouge
Merrick Bank Corporation
Middleton Consulting LLC
Mike Taylor
Mintz, Levin, Cohn, Ferris, Glovsky & Popeo
Moody’s Collision
MSE Properties
National Automotive Insurance Company
New Chalk LLC
NIF Group
Northwest Bank
Novogradac & Company LLP
One Communications
Pannos Mannos Inc.
Patriot LLC
Pepper Hamilton LLP
Pinnacle Financial Partners
PPG Industries
Prime Machine, Inc.
Quantum Lighting Group
Quantum Polymers
Quatro FPO Solutions
Radio Sound, Inc.
Ramsay Corporation
Raymond James
Red Lion Hotels Corporation
Ridgway Valley Enterprises
Riggs, Abney, Neal, Turpen, Orboin & Lewis
Romax Technology
Ruland’s Used Office Furnishings
Sacramento Credit Union
Saint Bernard’s Parish
SDCERS
Sears Holdings
Second Presbyterian Church of Lexington, Kentucky, Inc.
Slope Meter Inc.
Spirit Bank
Spartan Federal Credit Union
St. Rita’s Medical Center
Stevens Printing
Sun Construction Group, Inc.
Tatum LLC
The Boeing Company
The Hartland Players
The J. M. Smucker Company
The Kroger Co.
The Trepagnier Law Firm
The Variable Annuity Life Insurance Company
UAW-GM Ctr For Human Resources
UBS Financial Services
Ultradent Products, Inc.
United Way of Kootenai County, INC-EFSF
Union
US Bank
USI Northwest
Verite, Inc.
Villere and Company
Volkswagen Group Of America
Volunteers Of America–Northern Rockies
Wagstaff Inc.
Wal*Mart Supercenter
Wal-Mart
Wal-Mart Neighborhood Store
Wal-Mart Stores, Inc.
Weaver Cooke Construction
Wells Fargo
Wilbur Smith Associates
Williamette Management Associates
WJBK FOX 2 News
Women With Wings of the Bluegrass
Alliance for Women
Woodward Design & Build
Xerox Corporation U.S.A
Zions Bank
Zoeiller Company

Foundation

Agnes Lindsay Trust
Anonymous
Anthony F. Bauer Foundation
Baker & Baker Foundation
Baton Rouge Area Foundation
Bruggere Family Foundation
Burlington Northern Santa Fe Foundation
Capital City AIDS Fund
CNA Foundation
Davenport Trust
Deacon Charitable Foundation
Dr. Ethel H. O’Brien Designated Fund
E. Phil and Roberta Kirschner Foundation
Estacada Community Foundation
Fenner-French Foundation
Food Bank of Alaska
Fred M. Klaus and Harold L. Murphy Charitable Foundation
George A. Bush, Jr. Holbrooke Fund
Gill Family Foundation Inc.
Glass Family Fund
Harold & Arlene Schnitzer CARE Foundation
James R. Moffett Family Foundation
JEPS Foundation
Jessie F. Richardson Foundation
John J. Flemm Foundation, Inc.
Juliet Ashby Hillman Foundation
Leah B. & H. Whitney Felt Foundation
Mark & Jane Will Family Foundation, Inc.
Martin Foundation
Mary P. Gill Charitable Trust
Mat-Su Health Foundation
Methodist Health Systems Foundation
Mike & Janet Slosberg Family Foundation
Foundation Trust
Minnesota Department of Labor & Industry
Montrose Community Foundation
Newcomer & Friends Charitable Funds
North Shore Rotary Charitable Foundation Inc.
Optimist Club of the Westbank
Peter W. Stott Foundation
Rick and Carol Terrell Charitable Fund
Rocky Mountain Power Foundation
Sam’s Club Foundation
Strong–Lachemann Foundation
SureWest Foundation
Tecumseh Foundation
The Arthur J. Gallagher Foundation

*Donations were made between July 1, 2009–June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029

A FAMILY PORTRAIT ANNUAL REPORT 2010 | 21
The Autzen Foundation  
The Foundation of Sacramento  
AWRT, Inc.  
The Frost-Parker Foundation  
The Gilbert Foundation  
The HCA Foundation  
The MacLean Foundation, Inc.  
The Martin Foundation  
The Mylander Foundation  
The Richards Foundation  
The Robert H. and Anita Q. Lawe  
The Wood & Marie Hannah Foundation  
TJM Foundation  
V. V. Cooke Foundation  
Wal-Mart Foundation

**Individual**

Kenneth Ackerman  
Mr. Mark Agee  
Brian Albrecht  
Nicole Alexander  
Wanda Alexander  
Beth Alford  
Mr. William T. Allen  
Pauland Julie Anderson  
James Andrews  
Anonymous  
Susanty Arnesen  
Scott Arterburn  
Bert Artigues  
Bridget Azzarello  
Bert Artigues  
Scott Arterburn  

Mr. and Mrs. Philip B. Garmon  
Darrilyn Gallagher  
Dr. and Ms. Russell J. Gailor  
Cindy Fuselier  
Mr. Jack K. Frost  
Mr. Charles R. French  
Matthew French  
George M. French  
Ms. Renee Fraser  
Graydon Foulger  
Kerry Forbes  
Elfrena Foord  

*Donations were made between July 1, 2009–June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029.
Madeleine Kimbrell
Garry and Mary Jo King
Gary and Anne King
Ms. Angela M. King
Bonnie Klein
Lisa and Wayne Klein
Wendy Kohler
Alan Kohorst
David Konur
Eleanor Krieger and Thomas J. Schuchaskie
Walter and Ann Kron
Maxine Milner Krugman
George Krumme
Robert K. Lake
David Lamb
Ron Lapp
Michael and Clara Latino
Susan Leake
Joel & Michelle Leineke
Peter and Heidi Leinweber
Glenn Liebowitz
Sam Linder
Mr. John E. Lloyd and Ms. Laura J. Lloyd
Ms. Susan Lock
Barry Loncke & Lilly Spitz
Mary Long
Darrell G. Looney
Mr. and Mrs. Edward C. Lord
Paul and Colleen Loria
Pamela Luther
Scott and Patrice Lux
Paula Mahler
Donna Mahler
Ms. Shirley Maisel
Kurt and Carol Ann Maloney
Mark S. Manazer
Mr. and Mrs. John B. Mann
Sheila Marsh
Ms. Jatrice Martel Gaiter
Mary Lou Mathiowetz
Ms. Karen Mathis
Dana May
Timothy W. May
Teri A. McCabe
Patrick McClymont
Mr. and Mrs. Wilfred M. McCord
Vaughn McDonald
Leo & Laurel McFarland
Carmen McGrane
Cathy McKelway
Lida J. McMillan
Melissa Means
Mr. and Mrs. Robert L. Meek Jr.
Dwight Meyer
Michael and Candice Mihalich
Rob Millard
John W. Miliken
Shiloh Moates
Betty Molitoris
Nihad Monem
Jim and Adrienne Moore
Robert Mora
Heather Morelli
Pamela and Michael Morgan
Harriet Morier
Gerald Morris
Kathleen Murphy
Douglas Murray

John and Angela Musso
Mrs. Janet M. Musson
Fred and Suzanne Myers
Dave Myren
Mr. Roger A. Neal
Cornelius Nebbeling
Mark Nelson
Craig A. Nelson
Ruth K. Nelson
Karyolyn Neupert
Chris Neyrey
Charles and Lisa Nicholson
Jon Nicholson Family
Field and Michelle Ogden
Dana Olson
Wayne and Nancy Olson
Rochelle Ondell
Harvey and Moonie O’Neill
Robert A. Quimette
Jorge Oyoa
Jeff Panasiti
Joseph Pappalardo
Miss Sami M. Pateras
Patrick and Teresa Patterson
Sarah Patterson
Mr. James Pearce
Sheri Percell
Leslie F. Perkins
Deborah A. Perry
Tere Pettitt
Michael Phalen
Cindy Phillips and Jeff Butler
Eltweed Pomeroy
Diane and Jeff Potts
Nalini Prasad
Bruce Quick
David E. Quinney
Zara Rabanawz
Kathryn Radtky-Gaither
Ms. Rosemarie A. Rae
Craig Rainey
Dr. B.P. and Madhavi Rajesh
Don Randon
Mr. Kevin Rankin
Mr. Maury B. Reiter
Aco Repair, Inc.
Loddie Resnick
Ms. Linda Rice
Sue and Fred Rice
Kim Richards
Parry and Betty Richardson
Richard and Mary Richter
Jacob Roberson
Alexis Robinson
Andrea Rogers
Angela Rosenthal
George and Melissa Rue
Ryan Sailer
Delp Sanborn
Pauline Satkun
Amani Sawires
John Schaefar
Ms. Ann B. Schnare
Mildred Schweder
Coeur D’Alene Senior High School
Ben and Judy Shaikun
Brad and Lou Sharp
Martin Sharpe
Mary Sheets and Thomas Amiss
Ms. Juanita Siers
Shirley Silker
Lenny and Cathy Simmons
Betty Simpkins
Mr. Kenneth Singleton
William and Jane Sizeler
Larry and Rosemary Smith
Mr. G. Bradley Smith
Ms. Jodi K. Smith
Francine Sorber
Kathryn E. Spearman
Dr. Michael T. Spilane
Stan Stancel
Greg and Gerry Stark
Janet Stein
Anna and Ernest Steiner
Luanne and Mark Stilwell
John Stockmeyer
Carl and Barbara Swett
William & Marilyn Sykes
Tom and Tandra Teramura
Terry and Julie Thelen
Nancy Thorne
Michael and Robin Thorne
T.B. Tilford
Lynette Torman
Joanne and Ken Towery
Mrs. Donna H. Trabue
Ms. Vanessa Tran
Jon and Allison Traxler
Litsa D. Tsitsera
Raymond Tuller
Bob and Dianne Turgeon
Leander and Priscilla Turner
Robert and Darlene Turner
John and Ashley Tyler
Mr. and Mrs. Bryan & Catherine VanMeter
Mr. Charles B. Vaughn
Anne-Lee Verville
Gabrielle Vetter
Ronald and Voris Vigees
Ms. Judith E. Wagner
William Waldock
Robert J. Warren
Elmer and Carolyn Webb
Marge Weersing
Rachel Weinstein
Weist Family
George and Sarah Wells
Thomas and Carolyn Wenrich
Brent, Kerrin & Jake West
Andrew and Ernie Wikman
Julia Wilcock
Dineen Bockweg Willats
Daren F. Willden
Michelle and Jeff Willhite
Phylis Willis
Donald and Betty Wilson
Mr. and Mrs. David W. Wilson
Mrs. Frances H. Wilson
David Woods
Joe and Christine Wright
W. Lane Brown and Maureen Wright
Reba Wyley
Rick & Cindy Wylie
Steve Yagi
Robert J. Yorgason
Fred Young
George Young

*Donations were made between July 1, 2009–June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029
Karolin and Igor Zehkster
Mr. Curt Zaske

_In-Kind_
Alyse Tonon
Amalgamated Life Insurance Co.
American Century Investments
Amy Bodnar
Baton Rouge Symphony
Bernstein Real Estate
C.U.P.S
CAPS Transmission
Cara Hardy
Career Blazers
Carmen M. Smiley
Children’s Book Bank
Chris and Rosalind Auzenne
Cleveland Indians
Connie Meyer
Conoco Phillips
Costco Wholesale Salt Lake City
Cottonwood Presbyterian Church
Debbie Edwards
Detroit Tigers
Diageo
Discover Financial Services, LLC
Don Kotz
Edward and Lillian Lee
Electrogeneration Society
Especially for You Flowers
ETRO
Fifth Ave Financial
Fiserv
Food for Health
Forman Holt Eliades & Ravin LLC
GAM USA Inc.
Gerard Cunningham
Google
Gus O’Barr
Guy S. Holmes
Hammonds & Sils
Harvard Club
Honorable Brad Lander
Honorable Gail Brewer
Hot Topic
Integrity Cleaning
James B. Smith
Jane Osborn Dahle
Jason Hutto
Jimmy Choo
Jo Malone
John Dale and Judy Powers
Joshua S. Maybee
Kiwanis Club of the Oaks
Klaussner Furniture Industries
Kniselhart Chocolatier, LLC
Knowledge Universe
Kristy Qualis
Larry de La Bretonne, III
Leake Temple
LeClair Ryan
Les Madeleines
Louis Vuitton
Louisiana Department of Insurance
Lowes’s Home Center
Lucia Salinas
Marriott New York Downtown
Marubeni-Itochu Steel
Millrock Park/GE Capital Financial
Molly Spring
National Financial Partners
Oscar de la Renta
PhotoCraft Inc.
Praise and Worship Center
Precision Holdings LLC
Premiere Entertainment/HarlemLegendz LLC
Professional Television Network
Red Lobster
Ronnie Sherlock
Royeann Kinsley
Salt Lake City Mission
Salt Lake County RSVP, FGP, SCP
Scott Daigle
Scott Hall
Scott Sexy
Sky Spirits LLC
St. John Vianney Church
St. Theresa’s Catholic Church
State Farm
Stoked on Socks
Sundown Recreation Program
Syco of Northern New England
TGI Office Automation
The Boys Entertainment Inc.
The Chapel
The Natori Company
The Plaza
The Sewing Room
Mary, Thomas
Tim Tiner
Tom’s Group
Tom Cornell
Tooele County School District
Treasures of Marilyn’s
U.S. Speedskating
United Health Care
Unity of New York
University of Alaska Anchorage Intern
UWSI
W.B. Mason
Wacthell, Lipton, Rosen and Katz
Warnaco, Inc.
Wasaich Running Center
Wes Ricahrson
Wilson Sosini Goodrich
Xerox

_Other_
American Federation of State & Municipal Employees CA Issues
Anchorage Police Department Employee Association
Annuitywood Auxiliary
Bayside Church
Cathedral of St. John the Evangelist
Central Synagogue
Christian Union Church
Community Health Partnership
Concept Schools
Congregation of Most Blessed Sacrament Church
Covenant Christian Church
Creston Christian Church
Gonzaga Student Bar Association
Hunter College High School
Immanuel Community Reformed Church
Junior League of Baton Rouge, Inc.
Kathy Anson
Laurus strategies
Louisiana State Council Knights of Columbus
Lutheran Church Foundation
Mr. Jose Santander
Mr. Stephen Gibbons
New York Business Women’s Network
Northern Nevada Confederation of Clubs
Oregon Coalition Against Domestic and Sexual Violence
Portland Development Commission
River City Quilt Guild
Rotary Club 24–SLC
Sacred Light of Christ Metropolitan Community Church
Sadir Khan Grotto Humanitarian Fund
Saints Peter & Paul’s Catholic Church
South Jordan Middle School
Sparrow Hospital Preregistration
Spiritual Life Center
St. Augustine’s Roman Catholic Church
St. Mary’s Catholic Church
St. Michael & All Angel’s Episcopal Church
Steinberg for Senate 2010
The Catholic Community Of St. Jude Parish Life
Thomas Foley Federal Courthouse
Thomas M. Cooley Law School
UAW Local 602
United Jewish Endowment Trust
Unity Church of Truth
Waldo County Sheriff’s Department–DARE
Weed & Seed Androscoggin County Womenade
Xaris
York County United Way
Zion Evangelical Lutheran Foundation

*Donations were made between July 1, 2009–June 30, 2010 to both local and national offices. In the event of an omission or error, please contact Volunteers of America development department at 703.341.5029.